CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

ourpose of initiating the civil docket sheet. (BEE INDIAGONO CANADA			DEFENDANT	'S	
I. (a) PLAINTIFFS			Bollman Hat Factory		
Gregory Nelson			Domingal Fract assort		
			County of Residence of First Listed Defendant Lancaster		
(b) County of Residence of First Listed Plaintiff Berks (EXCEPT IN U.S. PLAINTIFF CASES)			(IN T.I.S. PLAINTIFF CASES ONLY)		
(EXCEPT IN U.S. PLAINTIFF CASES)			NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.		
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(a) Assams area (Firms Marrie A	ddress, and Telephone Number)		Attorneys (If Know	m)	
(c) Attorneys (Firm Name, A.	DILO OF Chavono	Avonus			
Miller Law Group	, PLLC, 25 Stevens	Avenue			
West Lawn, PA	19609 (610) 670-900)0			
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120 Marine 130 Miller Act	315 Airplane Product	Product Liability	690 Other	28 USC 157 INTELLECTUAL	400 State Reapportionment
140 Negotiable Instrument	Liability	367 Health Care/ Pharmaceutical	man parameter	PROPERTY RIGHTS	410 Antitrust
150 Recovery of Overpayment	320 Assault, Libel &	Personal Injury		820 Copyrights	430 Banks and Banking 450 Commerce
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(Excludes Veterans)	345 Marine Product Liability	PERSONAL PROPERTY	LABOR	880 Defend Trade Secrets	(15 USC 1681 or 1692)
153 Recovery of Overpayment of Veteran's Benefits	350 Motor Vehicle	370 Other Fraud	710 Fair Labor Standards Act	Act of 2016	485 Telephone Consumer
160 Stockholders' Suits	355 Motor Vehicle	371 Truth in Lending 380 Other Personal	720 Labor/Management	SOCIAL SECURITY	Protection Act
190 Other Contract	Product Liability 360 Other Personal	Property Damage	Relations	861 HIA (1395ff)	490 Cable/Sat TV 850 Securities/Commodities/
195 Contract Product Liability 196 Franchise	Injury	385 Property Damage	740 Railway Labor Act	862 Black Lung (923) 863 DIWC/DIWW (405(g))	Exchange
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240 Torts to Land	443 Housing/ Accommodations	Sentence 530 General		871 IRS—Third Party	899 Administrative Procedure Act/Review or Appeal of
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VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.				JURY DEMAND	: Yes No
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UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

DESIGNATION FORM

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff: Gregory Nelson c/o Miller Law Group, PLLC, 25 Stevens Ave., West Lawn, PA 19609					
Address of Defendant: Bollman Hat Factory, 110 E. Main St., Adamstown, PA 19501					
Place of Accident, Incident or Transaction: 110 E. Main St., Adamstown, PA 19501					
Frace of Accident, Motoric of Transport					
RELATED CASE, IF ANY:					
Case Number: Judge: Date Terminated:					
Civil cases are deemed related when Yes is answered to any of the following questions:					
 Is this case related to property included in an earlier numbered suit pending or within one year Yes No No No In this case related to property included in an earlier numbered suit pending or within one year Yes No No No No					
Does this case involve the same issue of fact or grow out of the same transaction as a prior suit Yes No pending or within one year previously terminated action in this court?					
3. Does this case involve the validity or infringement of a patent already in suit or any earlier Yes No numbered case pending or within one year previously terminated action of this court?					
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights Yes No No No No No No No No No N					
I certify that, to my knowledge, the within case is / is not related to any case now pending within one year previously terminated action in this court except as noted above. DATE: 04/28/2022 Autorney-at-Law/Pro Se Plaintiff Attorney I.D. # (if applicable)					
CIVIL: (Place a \(\sqrt{in one category only} \) A. Federal Question Cases: B. Diversity Jurisdiction Cases:					
1. Indemnity Contract, Marine Contract, and All Other Contracts 2. FELA 3. Assault, Defamation					
4. Antitrust 5. Motor Vehicle Personal Injury					
5. Patent 6. Labor-Management Relations 6. Labor-Management Relations 7. Products Liability					
7. Civil Rights 8. Habeas Corpus 9. All other Diversity Cases					
9. Securities Act(s) Cases (Please specify): 10. Social Security Review Cases 11. All other Federal Question Cases (Please specify):					
ARBITRATION CERTIFICATION (The effect of this certification is to remove the case from eligibility for arbitration.)					
Larry W. Miller, Jr., Esquire, counsel of record or pro se plaintiff, do hereby certify:					
Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs:					
Relief other than monetary damages is sought.					
DATE: 04/28/2022 Attorney-at-Law/Pro Se Plaintiff Attorney I.D. # (if applicable)					
Anorrey-at-Law 1770 Se I manning					

UNITED STATES DISTRICT COURT

for the

Eastern District of Pennsylvania

) Case No.5:22-cv-00228-JMG	
GREGORY NELSON, Plaintiff,)	
V.)) Jury Trial: [X] Yes [] No	
))	
)	
BOLLMAN HAT FACTORY, Defendants.)	

SECOND AMENDED COMPLAINT FOR EMPLOYMENT DISCRIMINATION

AND NOW, Comes, Plaintiff, Gregory Nelson, by and through his attorneys, Larry W. Miller, Jr., Esquire, and the Miller Law Group, PLLC, and files this second Amended Complaint against Defendants, and in support thereof, avers as follows:

PARTIES TO THE COMPLAINT

- Plaintiff is Gregory Nelson, an adult individual who resides at 210 N. Church Street,
 Mohnton, Berks County, PA 19540. (hereinafter "Nelson").
- 2. The Defendant is the employer, Bollman Hat Factory a Pennsylvania company with a primary business address of 110 E. Main Street, Adamstown, Lancaster County, PA 19601 (hereinafter "Bollman").

BASIS FOR JURISDICTION

- 3. The acts or occurrences giving rise to this complaint all occurred in Lancaster County, Pennsylvania.
- 4. This action is brought for discrimination in employment pursuant to Title VII of the Civil Rights Act of 1964, as codified, 42 U.S.C. §§ 2000e to 2000e-17.

AS AND FOR A FIRST CAUSE OF ACTION

- 5. Bollman discriminated against Nelson based upon his race and color.
- 6. The alleged racial slurs and discriminatory acts began in approximately 2010 and continued until Nelson's termination on February 9, 2021.

AS AND FOR A SECOND CAUSE OF ACTION

7. The discriminatory conduct complained in this action includes unequal terms and conditions of employment, retaliation, and the wrongful termination of Nelson's employment.

FACTS OF THE CASE

- 8. Nelson began working for Bollman on January 3, 2003, as a machine operator. He was a material handler when he was terminated.
- 9. Until the alleged incidents which led to Nelson's termination, Nelson was an otherwise dedicated employee and had been given "Wally Service Awards" and other commendations on 27 occasions during his 18-year employment at Bollman. Nelson enjoyed working at Bollman and took an avid interest in cross-training to expand his knowledge at Bollman.

- 10. At some point between 2018-2019, Bollman introduced walkie-talkie radios for communication within the facilities. The CEO, President, HR Director, all Managers, Nelson and a fellow material handler used the radios and all had access to hear every aired communication. When using the radio to call Nelson, Manager Jamie Dale (Dale) would refer to Nelson as "Dark Vader" inappropriately referring to Nelson's skin color.
- 11. On one such occurrence, another manager, Greg Leach (Leach) after hearing the derogatory reference, came from another floor to speak with Nelson about him being called "Dark Vader." An appalled Leach said, "that's not right" and indicated he would speak with Rich Bainbridge (who was in charge of manufacturing). But nothing changed. Dale continued to refer to Nelson as "Dark Vader" in open radio communications and Bollman blatantly did nothing to correct it. Other employees in charge would tell Nelson, "I'll take care of it" but, the racial discrimination never stopped.
- 12. In April 2017, in the presence of Mark John and Nelson, Manager Wally Rotiserie was talking about food stamps and how "spics and niggers" were on them. Nelson interrupted Wally, expressed his disgust with the racial slurs and walked away. Nelson reported this incident to his then supervisor who directed him to file a report with Bollman's Human Resources Department, which Nelson did. Bollman offered an apology to Nelson but Bollman took no further action regarding the matter.
- 13. While working, Dale was having a conversation with other employees about the Philadelphia Eagles. Nelson, who was standing nearby, attempted to add to the conversation when Dale sternly said to Nelson "Turn your black ass around and get back to work."
- 14. The racial slur "nigger" was uttered frequently to and around Nelson and in spite of Nelson's known objections and reports. Some managers would smirk or smile when they

overheard the racial slurs. During Nelson's 18 years of employment, Bollman did nothing to change the discriminatory behaviors of its employees despite repeated requests to do so by Plaintiff.

- 15. Meredith Miller (Miller) became Nelson's direct supervisor in June of 2020. On June 8, 2020, Nelson met with Miller to review his job description and discuss the goals and expectations for Nelson. On June 11, 2020, Nelson was asked to sign a summary of the June 8, 2020, meeting with Miller called "Notes of discussion with Greg Nelson" (Hereinafter "Notes"). (EXHIBIT A)
- 16. On or about August 10, 2020, Nelson observed two Bollman maintenance employees removing copper and other scrap materials out of the dumpsters and place them into the employees' private owned pick-up trucks which is expressly against Bollman company policy. Nelson made a video of this activity and shared the video and reported the incident to Miller approximately August 10, 2020.
- 17. Nelson expected confidentiality when he reported the theft of materials to Miller. After the report was made, Nelson was subjected to harassment from other employees along with being falsely accused of unprofessional behavior. Nelson found out from other employees they knew all about the report he made regarding the theft of the materials, despite the implied confidentiality. From that point, Nelson felt he could no longer trust his chain of command.
- 18. While on Covid-19 quarantine, Nelson received a call from H.R. Director Kim Hubric (Hubric) at his home and was told he was being placed on paid administrative leave for 7 days pending an investigation. When he returned to work, Nelson was told pursuant to the stipulations listed in a document called "Last Chance Agreement" (Hereinafter "Agreement"). (*EXHIBIT B*) The document specified a "formal conversation" with Nelson on June 10, 2020. The only

evidence of a "formal conversation" is the "Notes" document from June 8, 2020, signed on June 11, 2020, for which Nelson believed was to review his job description and set goals under his new supervisor, not a reprimand nor a write-up. Additionally, the "Agreement" stated a second "formal meeting" (purportedly held as another reprimand) occurred on August 13, 2020. The original "Notes" document had been visibly altered to include a note in the right margin which appears to be written by Doug Sachs which reads "Reviewed with Greg 8/13/2020" with the initials "GN". Nelson recalls no such meeting on August 13, 2020, and moreover states that is not his handwriting for the initials "GN" on the modified "Notes" document. (EXHIBIT C)

- 19. Nelson returned to work on or about November 30, 2020 and signed the "Last Chance Agreement" after objecting to the document including the unknown meeting of August 13, 2020. Nelson began feeling he was being held to standards that were not being used for other employees in the company and that he had become a target for termination.
- 20. Throughout the month of December, the tension at Bollman surrounding Nelson was palpable. When walking through the maintenance department, the employee he reported for stealing copper said to Nelson "I can't believe your black ass is still here."
- 21. On or about January 6, 2021, Nelson observed a picture of himself (taken from the Inc. magazine featured company article) hanging on the Maintenance Manager's door with a written caption which read "\$.50 reward for anyone who catches this person". (EXHIBIT D) Nelson instantly felt demeaned, racially threatened, and no longer felt comfortable at Bollman. Nelson reported the incident to Miller and by the end of the day on January 7, 2021, Nelson was called Hubric's office to discuss the incident. Hubric apologized to Nelson and advised there would be an investigation. Nelson asked Hubric for answers to four (4) questions: 1) How long had the picture been posted on the door? 2) Why was it posted? 3) What was the meaning of the caption?

- 4) Who posted it? After the conversation with Hubric, Nelson figured it out that the person who posted the offensive picture was the Maintenance Manager, Kevin Fry. Nelson was so disturbed by the incident he began seeing a therapist to cope with the anxiety and stress of the mistreatment and discrimination while continuing to work at Bollman and he continued to see the therapist through December 2021.
- 22. Nelson was called to the HR Department on January 11, 2021, to meet with Hubric and Miller. Hubric apologized again about the posting incident and stated that disciplinary actions will be taken upon the person who did it. Nelson advised Hubric that he could not keep going through this torment at work, repeatedly feeling discriminated against while nothing was being done by Bollman to correct it.
- Nelson went to Company President Don Rongione's (Rongione) office on or about the morning of January 13, 2021. While Nelson was in Rongione's office CEO Craig Womelsdorf (Womelsdorf) arrived. Womelsdorf acknowledged that he knew of the picture incident and apologized to Nelson for that type of unacceptable behavior. Womelsdorf was unable to explain the reasoning for the picture and said confidentiality prevented him from disclosing who had done such a disrespectful act.
- 24. On January 18, 2021, Nelson went to the HR Department and spoke with Carol to review his personnel file for the purpose of checking the date of the slur incident report from 2017 however, the report of the racial slur was no longer in Nelson's file. Carol could offer no explanation for the missing report other than the former HR Director (who retired from the company in June 2019) may have removed it. Throughout the rest of the meeting with Carol, she interspersed utterances to Nelson of "I know what you're doing." "I know you're getting a lawyer." "He didn't mean what he did." "It was a joke." "If you are not happy here in this

company, then why are you still here?" "Why not get another job?" Finally, feeling completely demoralized and absolutely unheard, Nelson said nothing further and left Carol's office.

- 25. While in the meeting with Carol in the HR Department on January 18, 2021, Womelsdorf came by and asked Nelson to come to his office to speak with him, which Nelson did after leaving Carol's office. Again, acknowledging the objectionable incidents Nelson had encountered, Womelsdorf explained to Nelson that "everyone" (at Bollman) will have to do "Harassment Training" on Thursday, February 4, 2021. This was the first time in Nelson's 18-year history with Bollman that any sensitivity/diversity training was being conducted.

 Womelsdorf went on to ask Nelson if he was willing to accept an apology from the person who posted the offensive picture on the Maintenance Manager's door. Due to the level of disgust that he felt, Nelson advised Womelsdorf he could not accept an apology from the offender.
- 26. On February 3, 2020, Bollman stated that Nelson engaged in an aggressive and profane-filled conversation with Jamie Dale. Nelson vehemently denies those allegations and obtained written statements from three (3) employees who were in the very same area and witnessed the conversation. The employees specifically refuted that any raised voices or profanity was used by Nelson.
- 27. Bollman also stated that Nelson approached another employee on February 3, 2021, asking if she reported him to HR. Nelson denies this ever happened.
- 28. On February 4, 2021, Miller stated that Nelson used inappropriate language to her when she asked him a question. Nelson denies that occurred.
- 29. Nelson logged on and attended the audio Discriminatory Harassment Training on February 4, 2021. At the end of the training, Nelson had some questions for which he was not provided answers. Nelson was asked to sign an acknowledgement form for the training he

received. Because previous acknowledgement forms that Nelson signed turned out to be disguised as write-ups and reprimands, he respectfully refused to sign the training form until he could speak with H.R. Department about his questions. Miller advised Nelson that she was marking Nelson's training form as "Refused to sign" instead of resolving Nelson's questions (EXHIBIT E).

- 30. On or about January 29, 2021, as Nelson was moving cardboard strips via the elevator, the cardboard shifted and spilled. Nelson repositioned the cardboard promptly. Miller advised Nelson she received an email complaining that Nelson intentionally held up the elevator causing other employees to be inconvenienced. Nelson determined the email came from Dale and was just another malicious attempt to discredit Nelson.
- 31. Miller stated she requested Nelson to move some cardboard on February 4, 2021, which he did. Miller observed on February 5, 2021, the cardboard was still in place (another plant hadn't picked it up the previous evening. Miller requested the cardboard be moved again to a different location. Miller stated that Nelson became angry and walked away. Nelson denies this allegation.
- 32. On February 8, 2021, Miller requested Nelson to use an Unmounted Ring Machine that was deemed unsafe to use by Miller. Nelson reminded Miller that she advised Nelson that the machine was not safe to use for which Miller advised Nelson "You have my permission to use it (the machine)." Nelson respectfully refused. (EXHIBIT F)
- 33. Nelson was terminated from Bollman on February 9, 2021. The <u>Notice of Termination of Employment</u> (EXHIBIT G) cited Nelson violated the "Agreement" by his specific behavior of February 3 and 4 which Nelson disagrees ever occurred.

- 34. The abuse which occurred on a regular basis against Plaintiff was continuous, ongoing, severe, and pervasive, causing Plaintiff to have to seek Psychiatric counseling to assist him through these times.
- 35. Each of the employees cited herein were employees or management of Defendant and acting on Defendant's behalf at the time of their actions. Each of the actions cited herein were reported to Management of Defendant, and Defendant endorsed the actions by failing and refusing to take any disciplinary actions to curb the behavior.
- 36. Defendant took no meaningful actions to eliminate the discriminatory actions of the employees and management of Defendant. In fact, management actively altered the personnel file of Plaintiff in order to hasten the firing of Plaintiff after management expressed clear disgust over Plaintiff because of the color of his skin. Such actions subject Defendant to respondent superior liability under Federal law.
- 37. The hateful spews of racial name calling, harassment, and vicious behavior of the employees and management of Defendant, and lack of any meaningful actions on the part of the Defendant to curb these behaviors, created a work environment that any reasonable person would find detrimental to their mental health and ability to live life as a citizen of this country has a right to experience.
- 38. The workplace hostile work environment created and condoned by Defendant was permeated with discriminatory intimidation, ridicule, and insult so severe and pervasive that it created an abusive working environment for Plaintiff.

EXAUSTION OF FEDERAL ADMINISTRATIVE REMEDIES

- 39. Nelson filed a Pre-Charge Inquiry on January 29, 2021, and discrimination charge against Bollman through U.S. Equal Employment Opportunity Commission (EEOC) on February 11, 2021, under charge number 530-2021-01702.
- 40. After completing their investigation, the EEOC issued Nelson a <u>Dismissal and Notice of Rights</u> with <u>Notice of Suit Rights</u> dated October 21, 2021. (*EXHIBIT H*)

RELIEF

- 41. WHEREFORE, Plaintiff prays this Court enter judgment and decree for Plaintiff and against the Defendants as follows:
 - A. A judgment in favor of Plaintiff finding that Defendants egregious and outrageous behavior against Plaintiff was in direct violation of Title VII of the Civil Rights Act of 1964, amended.
 - B. A judgment in favor of Plaintiff finding that the Defendants willfully and intentionally discriminated against Plaintiff in direct violation of Title VII of the Civil Rights Act of 1964, amended which resulted in Plaintiff's wrongful termination.
 - C. Ordering that Defendants reimburse Plaintiff for his lost wages since his wrongful termination.
 - D. Ordering that Defendants be responsible for Plaintiff's out of pocket expenses for therapy.
 - E. Ordering that Defendants be required to pay all costs of this action, including all attorney's fees.
 - F. Ordering that due to Defendant's egregious and outrageous behavior Defendants be required to pay Plaintiff punitive damages in an amount of not less than Three Hundred Thousand Dollars (\$300,000.00).

CERTIFICATION AND CLOSING

Under Federal Rule of Civil Procedure 11, by signing below, I certify to the best of my knowledge, information and belief that this complaint: (1) is not being presented for an improper purpose, such as to harass, cause unnecessary delay, or needlessly increase the cost of litigation; (2) is supported by existing law or by a nonfrivolous argument for extending, modifying, or reversing existing law; (3) the factual contentions have evidentiary support or, if specifically so identified, will likely have evidentiary support after a reasonable opportunity for further investigation or discovery; and (4) the complaint otherwise complies with the requirements of Rule 11

Respectfully Submitted,

Dated: April 28, 2022

/s/Larry W.Miller, Jr., Esquire
Larry W. Miller, Jr., Esquire
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Miller Law Group, PLLC
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